

SOFTWARE ENGINEERING • IT SOLUTIONS • GLOBAL FIELD SERVICES



MICROTECH

LLC

Software Solutions & Global IT Field Services

A technology partner delivering custom software development alongside certified onsite IT field engineering — supporting Managed Service Providers and enterprise clients across five continents.

WEBSITE

www.microtechsite.com

EMAIL

ceo@microtechsite.com

WHATSAPP

+92 305 4881111

Who We Are

Microtech LLC is a US-registered software and IT solutions company delivering custom software development, digital engineering and end-to-end technology support to clients across multiple regions. Alongside our software practice, we maintain a certified field engineering network that supports Managed IT Services companies with onsite technical resources, infrastructure maintenance and project-based deployments.

Our delivery model is built to support organizations that need dependable technical partners for software delivery, ongoing IT maintenance, break-fix requirements and infrastructure projects. We support service requests across Next Business Day (NBD) and Same Business Day (SBD) requirements.

End-to-End Delivery

Software development and IT infrastructure support from a single technology partner.

Onsite Engineering

Certified engineers available for dispatch-based and project-related field activities.

Flexible SLA Support

Service coverage aligned to NBD and SBD requirements worldwide.

Global Footprint

Established presence across Europe, the Americas, Asia, Africa and Australia.

Our Approach

- Understand the client's technical, functional and SLA requirements.
- Assign suitable software or engineering resources for the required scope and location.
- Coordinate delivery, onsite dispatch and status reporting.
- Support recurring maintenance, ongoing development and project-based requirements.

Core Services

Software Development

Custom application, web and enterprise software development and support.

Onsite IT Support & Field Engineering

Certified onsite engineers for dispatch-based and project field activities.

Break-Fix Maintenance

Onsite technical support for hardware and infrastructure incidents.

IMAC Services

Install, Move, Add and Change activities for IT equipment and users.

Server, Network & Storage Maintenance

Field support for server, network and storage infrastructure.

Asset Management & IT Asset Disposal

IT asset tracking, lifecycle handling and controlled disposal support.

Wi-Fi Survey Support

Site-based Wi-Fi survey support as required by project scope.

Project-Based Infrastructure Support

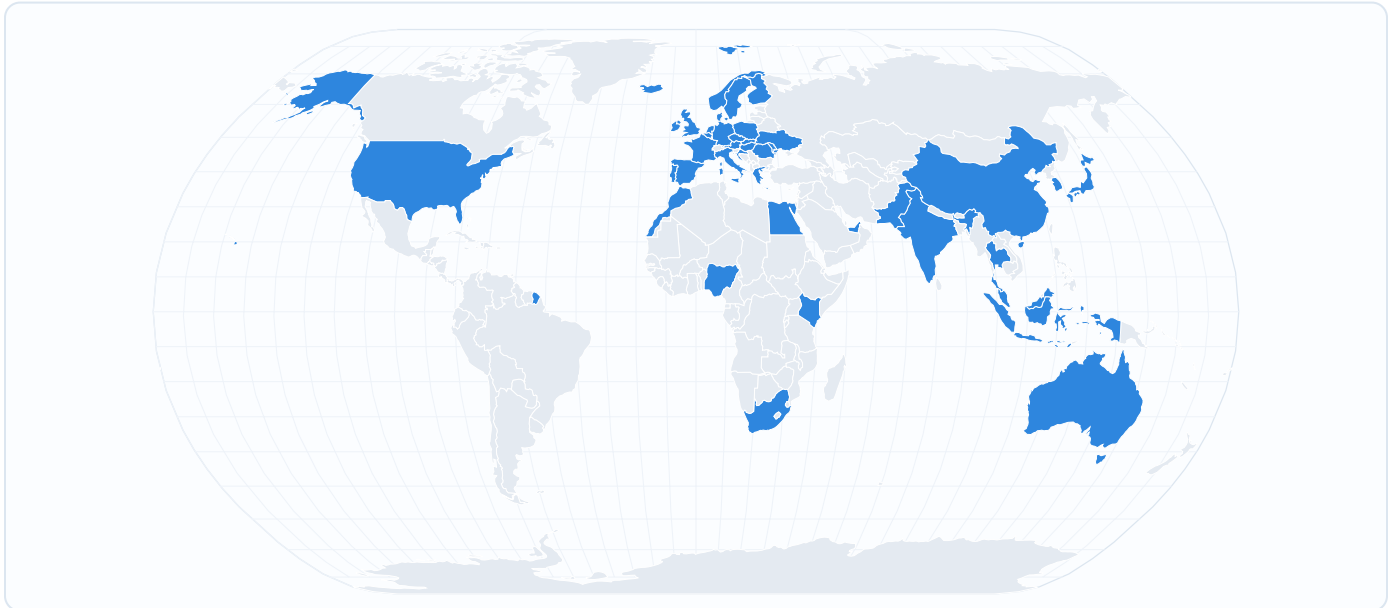
Dedicated resources for infrastructure maintenance and project rollouts.

Delivery Channels

Software Delivery	Dedicated development teams for build, integration and ongoing support.
Remote Support	Remote technical assistance where the scope permits.
Onsite Dispatch	Certified engineers dispatched to client locations for field activities.
Project Support	Resources for infrastructure maintenance and project-based requirements.
SLA Coverage	NBD and SBD support, subject to project scope, location and availability.

Geographic Coverage

Microtech LLC supports clients across a wide international footprint, spanning Europe, the Americas, Asia, Africa and Australia.



- Countries and markets served

North America	United States
Eastern Europe	Czech Republic, Hungary, Moldova, Poland, Romania, Slovakia, Ukraine
Western Europe	Austria, Belgium, France, Germany, Luxembourg, Monaco, Netherlands, Ireland, United Kingdom
Northern Europe	Denmark, Finland, Iceland, Norway, Sweden
Southern Europe	Croatia, Greece, Italy, Malta, Portugal, Spain
Asia	China, India, Indonesia, Japan, Korea, Malaysia, Pakistan, Thailand, UAE
Africa	Regional coverage across key African markets
Australia	Coverage across Australia and the Oceania region

How We Support Clients

01

Requirement Review

We review the location, technical scope, SLA and required resource profile.

02

Resource Assignment

We identify and assign an appropriate software or field engineering resource.

03

Dispatch & Coordination

We coordinate the engagement, site access, scheduling and communication.

04

Delivery & Execution

The assigned team completes the agreed development or onsite activities, with status updates.

05

Closure

We support completion reporting and required administrative follow-up.

Engagement Areas

Software development support • Managed IT services support • Infrastructure maintenance • IMAC activities • Break-fix support • Asset management • IT asset disposal • Server, network and storage maintenance • Wi-Fi survey support

Partnership & Vendor Interest

Microtech LLC would be very interested in being onboarded as a vendor / support partner for IT field service requirements. We provide certified onsite engineering resources for a range of services, including:

- Onsite IT Support & Field Engineering
- Break-Fix Maintenance
- IMAC Services
- Server, Network & Storage Maintenance
- Asset Management and IT Asset Disposal
- Wi-Fi Survey Support
- Project-Based Infrastructure Support
- NBD and SBD onsite support, subject to project scope and engineer availability

We welcome the opportunity to discuss vendor onboarding, rate cards and coverage requirements at your convenience.

Leadership & Contact

Nowsherwan Shaukat

Chief Executive Officer / Owner

WhatsApp: +92 305 4881111 | Email: ceo@microtechsite.com

Sadia Sami

Managing Partner & Project Management & Recruitment Head

WhatsApp: +92 300 5636577 | Microtech LLC

Registered Address	1001 S Main St, Ste 500, Kalispell, MT 59901-5635, USA
Registration No.	C1546254 - 1671991
Website	www.microtechsite.com
CEO Email	ceo@microtechsite.com
WhatsApp	+92 305 4881111
LinkedIn	Microtech LLC

Thank you for considering Microtech LLC as your software development and IT field engineering partner.